

SET TOP BOX SCHEMES

S. No	Set Top Box (STB) Plans	Activation Charges (INR)	Security Deposit (INR)	Amount (INR)
1	Outright Purchase*	NIL	NIL	1999/-
2	Hire Purchase**	400/-	NIL	40/- per month for 5 years
3	Activation***	1400/-	NIL	NIL
4	Rental****	NIL	400	55.66 per month for 3 years
4.1	Rental****	NIL	800	50.66 per month for 3 years
4.2	Rental****	NIL	400	46.80 per month for 3 years
4.3	Rental****	NIL	800	32.93 per month for 3 years

General Terms & Conditions

- 1. DEN reserves right to change the STB plans from time to time. The given rates are per STB.
- 2. **For Outright purchase** *STB purchased under this scheme is inclusive of taxes and shall be serviced in accordance with the relevant provisions as prescribed in applicable tariff orders issued by Telecom Regulatory Authority of India (TRAI) from time to time.
- 3. **For Hire Purchase** **STB hired under this scheme shall be serviced in accordance with the relevant the provisions as prescribed in applicable tariff orders issued by TRAI from time to time during the term of the hire purchase. After the expiry of said term, if all amounts have been paid then the STB ownership will be transferred to the Subscriber. All amounts under the said scheme are exclusive of taxes.
- 4. For Activation ***STB activated under this scheme shall at all times remain the property of DEN. DEN shall be free to charge a Subscriber against the repair/maintenance/ replacement etc. of STB under this scheme towards any repair/maintenance work being undertaken or replacement done by DEN/its LCOs and/or through its authorized agencies. The Subscriber shall pay such amount as being determined by DEN for such work being undertaken to DEN/its LCOs and/or through its authorized agencies without any failure. This scheme is offered by DEN in addition to the schemes as contemplated under relevant tariff orders issued by TRAI.
- 5. **For Rentals** ****STB rented under this scheme shall be serviced in accordance with the relevant provisions as prescribed in applicable tariff orders issued by TRAI from time to time. The STB at all times remain property of DEN. All amounts under rental schemes are exclusive of taxes. After the expiry of 3 years from the date of installation of STB, the entire security deposit shall be refunded to the Subscriber without any deductions. Additionally, the full security deposit without any deduction shall be refunded to the subscriber, if he returns the STB at any point of time within a period of 3 years, provided that the box has not been tampered with. After the full payment of rental for the defined term the ownership of STB will be transferred to a Subscriber except the viewing card.



- 6. **For Rentals** *****STB rented under this scheme shall be serviced in accordance with the relevant provisions as prescribed in applicable tariff orders issued by TRAI from time to time. The STB at all times remain property of DEN. All amounts under rental schemes are exclusive of taxes. The Refunds, if any shall be made after deductions as prescribed under the Telecommunication (Broadcasting and Cable) Services (Fifth) (Digital Addressable Cable TV Systems) Tariff Order, 2013 (No. 1 of 2013) dated 27th May 2013. After the full payment of rental for the defined term the ownership of STB will be transferred to a Subscriber except the viewing card.
- 7. Any extra remote for STB will be given on payment of additional Rs 100/- per remote. A Subscriber is always free to choose from any of the afore-mentioned tariff scheme which is suitable to a Subscriber's own appetite. A Subscriber shall pay the total of the amount is mentioned in Column A, B & C to DEN or its LCOs depending upon the scheme opted by the Subscriber.